

# Welcome to your Surface Go 2

Get your support questions answered here: [aka.ms/SurfaceGoHelp](https://aka.ms/SurfaceGoHelp)

## Getting Started

### Turning on your Surface

To turn on your power button you press the power button on your Surface for 2-3 seconds. The power button is located here **Reference "Button A" in photo below.**

### Adjusting the Volume

You can adjust the volume of your Surface with the volume rocker. The volume rocker is located next to the power button here. **"Button B and C" in the photo below.**



### How to use your Type Cover

The Type Cover connects via the pins on the bottom of your Surface. You will hear an audible "click" when they are correctly placed.

If your device does not recognize your Type Cover, disconnect your Type cover by pulling the Type Cover away from the device and then reconnect using the initial instructions.



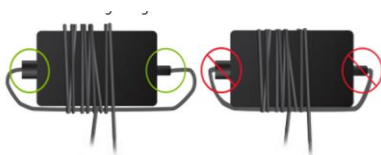
### How do I clean my Surface?

You can use many common disinfectant products to safely clean most Microsoft Surface devices. Use pre-moistened disinfectant wipes or apply an isopropyl alcohol (IPA) solution, also known as rubbing alcohol, that's 70% or less to a soft, lint-free cloth to clean the device.



### Power Supply Best practices

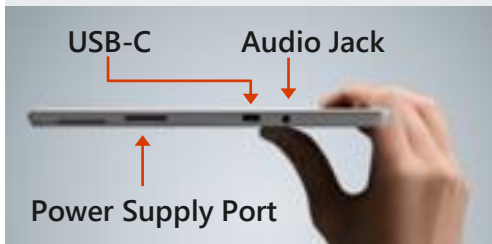
Avoid twisting or pinching your power cord. Do not wrap your power cord too tightly around the power supply.



Correct: Cord wrapped loosely Incorrect: Cord wrapped too tightly

### Locating the 3 Ports on your Surface

- Headphone Jack for sound
- USB-C for plugging in external devices
- Power Supply Port for charging the Surface



### General cleaning recommendations

To keep your Surface looking and working great, use a soft lint-free cloth (microfiber cloths work great) dampened with a little bit of mild soap and water, or screen wipes. Clean every 3-6 months or whenever needed.



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|------------------------|------------------|------------------------|
| 1 Power Button         | 4 Studio Mics    | 7 Kickstand            |
| 2 Volume               | 5 Headphone Jack | 8 Surface Connect port |
| 3 Windows Hello camera | 6 USB-C port     | 9 microSD™ card reader |